

Ticket Purchase and Event Terms and Conditions Gala Ball 2022

1) Ticket payments: In order to confirm any event ticket booking, payment must be made for all tickets, including sponsorship, no later than five business days before the event.

2) Refunds: No refunds will be available five (5) business days prior the event due to venue catering commitments and guest numbers being submitted. For refund enquiries please contact us at events@windgap.org.au or call 02 8337 3600.

3) COVID-19 Safety Requirements: To ensure this event takes place in a COVID-Safe manner we ask that the below requirements are adhered to as well any other Public Health Orders or guidelines issued by NSW Health, to ensure the health and safety of guests and workers.

As a guest you must:

- Be up to date on vaccinations against COVID-19 to be permitted access to the event.
- Show evidence of your COVID-19 vaccination status or valid medical exemption on entry.
- Take a Rapid Antigen Test (RAT) before attending the event and provide evidence of a negative test result upon request.
- Wear a mask when entering the premises.
- Stay home if you have COVID-19, are a 'Household Contact', or if you are feeling unwell. This includes waiting for PCR or RAT test results. If you develop any COVID-19 symptoms at the event, we ask that you please leave the venue.

If you do not comply with any of the above requirements, you may be refused entry to, or be asked to leave, the event premises. Should you receive a positive result for a test for COVID-19 taken by you within 36 hours of the event, please contact us.

4) COVID-19 Cancellation: In the event COVID-19 restrictions or health advice in place at the time of the event have the effect that the event cannot take place, or cannot take place in the manner contemplated by the event organiser, the event organiser may cancel, amend or postpone the event and offer you:

- a full refund of the amount paid by you for your ticket to the event; or
- a ticket to the rescheduled date and/or venue of the event.

The event organiser will not be liable for any amounts (including accommodation, travel or other costs) associated with your planned attendance at the event.

5) Tickets and seating - You are not required to bring your ticket, however your name must be the name registered for attendance. Entry to the event is by 'Name as Entered' when purchasing your ticket and this will be the name used on table plans. Corporate tables and table bookings will be seated together as booked. Ticket bookings in smaller groups, couples or singles will be placed by the event organiser. We will do our best to accommodate seating and table preferences. However, you are required to sit on your allocated table as per the table plan. Guests must be over the age of 18 years.

6) What not to bring: No dangerous or hazardous items will be permitted at the venue. No food, beverages (including alcohol) or illegal substances may be brought into the venue. Only food and drink purchased at the venue may be consumed. We reserve the right to refuse entry to, or ask the Ticket Holder to leave venue, if they are found to be carrying any of the aforementioned items.

7) Dietary Requirements: All guests must provide any special dietary requirement at the time of booking. The event organiser will not be able to accommodate any changes to dietary requirements less than five (5) business days prior to the event. No special requests can be accepted past this time.

8) Photography: There will be photographers at the event who will take location shots and photos of guests. As a ticket holder you agree to consent to being photographed and/or filmed at the event. You consent to any photographs and/or videos of you being used by Windgap for promotional purposes.

9) Contact details: By providing your contact details you the Entrant agrees to be contacted by Windgap in the future regarding other promotions or events. You The Entrant can request to opt out at any time by contacting us Windgap on (02) 8337 3600 or info@windgap.org.au. Our Privacy Policy is available at: www.windgap.org.au

10) Proceeds: All proceeds from the sale of tickets go to programs and services at the Windgap Foundation to benefit adults with intellectual disabilities.