

# Support Coordination



## What is Support Coordination?

Support Coordinators play an essential role in helping you navigate the NDIS to ensure you get the most out of your NDIS plan.

Support Coordinators are an important part of your team. They provide impartial and independent advice and connect you to mainstream, funded and government disability support services.

## What is Specialist Support Coordination?

Specialist support coordination funding is given to people with complex needs and support will be provided by a qualified and experienced practitioner such as an occupational therapist, psychologist or social worker.

Windgap has a team of qualified specialist support coordinators who will be able to manage challenges in your support environment in areas such as health, education and justice services.

## How the Windgap Support Coordination team can help you

Windgap support coordinators work with you to identify services that meet your individual needs and goals. Our qualified team are experienced in supporting people with a range of disabilities such as physical, intellectual and psychosocial disabilities. We work closely with the people we support to assist them to achieve their goals and improve their overall quality of life.

We also have extensive knowledge of local disability services. Our team understand that each person is unique and we take the time to get to know you so that we can coordinate appropriate supports to align with your needs and goals.



## Helping you to reach your goals:

We will work with you to help you build the skills to understand and implement your NDIS plan. This may include:

- Helping you to find meaningful employment
- Assisting you to find a new home
- Connecting you to Allied Health in your area
- Liaising with NDIS providers on your behalf
- Budgeting your NDIS plan and advising on ways to utilise unspent funding
- Providing education surrounding how to use the NDIS portal
- Assisting you to apply for relevant assistive technology
- Assisting you to deal with points of crisis
- Preparing for your NDIS review

## Didn't receive sufficient Funding?

Part of our role is to ensure that you or the person that you support receives a funding package that adequately reflects their support needs.

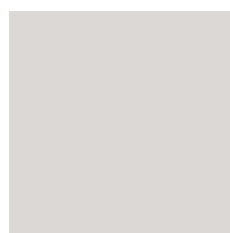
We can help you to apply for a plan review to advocate for more funding and can also advise you of the evidence required to increase NDIS funding in your next plan.

## Changes to NDIS Funding for Support Coordination

As of 25 March 2020, the NDIS has made it easier for families to access Support Coordination services. Previously, you needed to have the specific support coordination funding category included in your plan, but now support coordination is accessible through Core Supports.

This change is aimed at providing additional support to NDIS recipients who may be struggling to manage their services during COVID-19 and means that even if you don't have Support Coordination included in your plan, our dedicated Support Coordination team may be able to assist you.

**If you have any questions, please contact our team today.**



## Contact us

To find out more contact us by:



02 8337 3600

Monday to Friday – 8:00am to 5:00pm



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